Major Flooding in Michigan, Missouri, Wisconsin, Illinois and Indiana!

The Spring 2013 issue of The Readiness Edge highlights the following flood readiness resources:

- FEMA IHP Inspection Guidelines
- Are You New to PB Disaster Services? We Have Essential Readiness Resources Just For You!
- Advanced Flood Readiness Resources for Discerning Inspectors
- Resources for Inspecting Flooded Basements
- How Prepared are You? Self Evaluate Your Readiness to Record a Quality Flood Inspection
FEMA IHP Inspections Guidelines Define the Quality Standards for the Disaster Habitability Inspection!

How well do you know the FEMA IHP Inspection Guidelines? The FEMA IHP Inspection Guidelines define the quality standards for the Disaster Habitability Inspection. You must be thoroughly familiar with the FEMA IHP Inspection Guidelines to record a quality inspection. A copy of the latest Guidelines can be found at www.pbdisasterservices.com on your Inspector Webpage > Reference Materials > Inspection Guidelines, Addendums, and Resource Materials folder. It is highly recommended that you review the guidelines in preparation for deployment and that you print a hard copy for reference in the field.

Are You New to PB Disaster Services? We Have Essential Readiness Resources Just For You!

If you are new to PB Disaster Services and/or have limited experience with the FEMA disaster housing inspection, a recommended starting point for you is to complete the following online eLearning modules. You can access these modules 24/7 through the PB eLearning Center located at www.pbdisasterservices.com on your Inspector Webpage under the Preparedness Tab.

- **Inspector Orientation v1.1 eLearning module**: This resource provides an excellent introduction to PB Disaster Services and to the scope of the FEMA disaster habitability inspection.

- **ACE3 Overview v2.0 eLearning module**: ACE3 is FEMA’s Automated Construction Estimating software and is the data collection software used to record the FEMA disaster housing inspection. This detailed course will introduce inspectors to the full scope of the FEMA ACE3 software.

- **Inspector Depot Overview eLearning module**: PB’s Inspector Depot is a suite of software applications that enable inspectors to maximize daily production and to assure inspections comply with the FEMA quality standard. Inspectors must have a good understanding of Inspector Depot to be successful in the field.

- **Privacy Act Compliance eLearning module**: FEMA requires that all inspectors take and complete this course every 12 months. Per FEMA, you cannot do any inspections until this module is completed and current.

- **The Flood Inspection eLearning module**: This informative and practical eLearning module will provide inspectors with the knowledge to identify common flood damages and to record the corresponding repairs in compliance with the quality standards set by the FEMA IHP Inspection Guidelines.

- **Recording Flood Related Personal Property Damage Webinar**: Are you unsure or perhaps a bit confused on how to record personal property? PB provides the following recorded webinar, Recording Flood Related Personal Property Damage Webinar, to clarify the requirements for this task. In this webinar, PB staff will clearly demonstrate the FEMA requirements for recording flood damaged personal property. Play length is only 36 minutes. To view the recording click [HERE](#)
• **Recording Flood Related Real Property Damage Webinar:** This brief and informative recording clearly demonstrates the FEMA requirements for recording flood damaged real property. Short and to the point! Play length is only 22 minutes. To view the recording, click [HERE](#).

### Advanced Flood Readiness Resources for Discerning Inspectors

The following three advanced eLearning modules can be accessed at [www.pbdisasterservices.com](http://www.pbdisasterservices.com) through your Inspector Webpage under the Preparedness Tab.

• **Habitability Repairs required Yes or No:** This informative and practical eLearning module discusses the FEMA Inspection Guideline habitability definitions for Owners vs. Renters; Safe, Sanitary and Functional; Habitability Repairs Required Factors; and Photos Required to Supporting the Habitability Call.

• **Heating and Cooling Line items Repairs:** Homes in different regions of the country use varying types of heating and cooling systems. This practical eLearning module provides an in-depth presentation of best practices for recording the FEMA required repairs for disaster damaged heating and cooling components. This module is necessary for the discerning inspector!

• **2013 Winter Update:** This eLearning module contains the latest guidance changes from FEMA. Additionally, this module addresses challenges that affected inspectors during deployment to Hurricane Sandy. Please take the time to explore this informative module and the best practices it offers.

### Resources for Inspecting Flooded Basements

Flooded basements are very challenging for all inspectors because FEMA has unique guidelines for basement inspections. If you are unfamiliar with inspecting disaster-damaged homes with basements or would like to refresh your understanding, we highly recommend that you learn from the recorded webinar, **Basement Flooding Webinar** (play length is 1:15 hrs). You may access this recorded webinar 24/7 through the InspectorWebpage under Reference Materials tab at [www.pbdisasterservices.com](http://www.pbdisasterservices.com).

Residents pump water from the basement of a home in Zionsville, Ind., Friday, April 19, 2013. Heavy overnight rains have flooded rivers, streams and streets across central Indiana, driving some people from their homes. AP Photo/Michael Conroy.
How Prepared are You? Self Evaluate Your Readiness to Record a Quality Flood Inspection

PB’s challenging online Am I Ready Drills allow you to self evaluate your “readiness edge” for completing flood disaster housing inspections. Feedback from these drills is immediate and you are encouraged to complete these drills as many times as necessary until you have them mastered. Click on these hyperlinks to access the drills.

Am I Ready? Midwest Flood Drill
Am I Ready? Southern Flood Drill
AM I Ready? Habitation Repairs Required Drill
Am I Ready? Speed Estimating Drill
Am I Ready? Interviewing the Applicant Drill
Am I Ready? Dwelling and Foundation Type Drill

More drills are available at your Inspector Webpage at www.pbdisasterservices.com under the Reference Materials tab.

Correctly recording repairs for a basement damaged by flood is one of the most difficult challenges for inspectors. Check your understanding of FEMA’s requirements for basement inspections by taking the Am I Ready? Dwelling and Foundation Type Drill.

If you have any questions on how to access these online resources, please call PB Online Services @ 1-866-317-9422

Wishing you good success!

Sincerely,

PB Disaster Services

www.pbdisasterservices.com